



MyMakita Website Guide

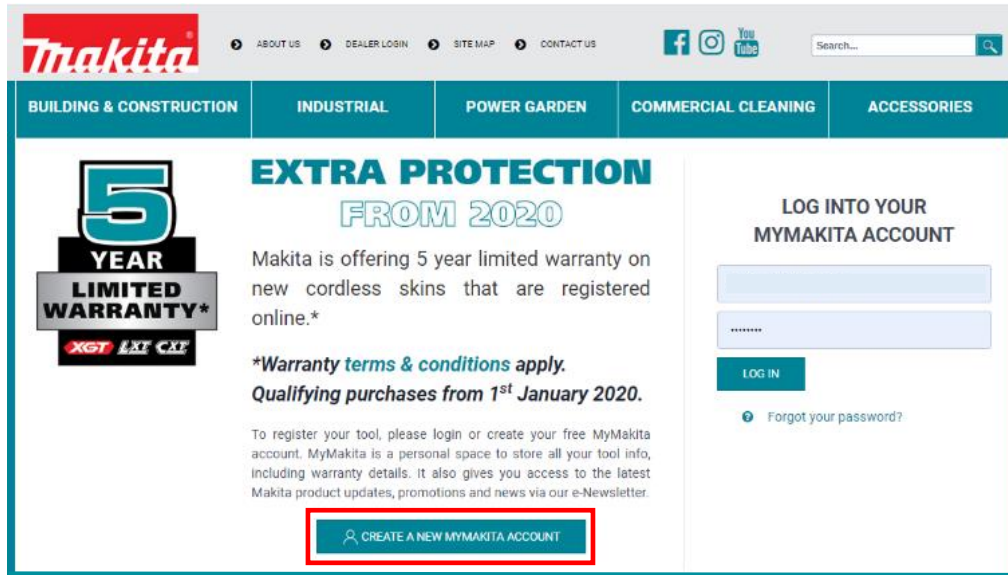
<https://www.makita.com.au/mymakita>

CONTENT

HOW TO CREATE AN ACCOUNT	P2-3
HOW TO EDIT YOUR PERSONAL DETAILS	P4-6
HOW TO RESET YOUR PASSWORD	P7-9
HOW TO REGISTER YOUR TOOLS	
SKIN/COMBO/KIT	P10-12
EDIT	P12-13
REDEMPTION ITEM	P14-15
BATTERY SERIAL NUMBER	P16
NOT LEGIBLE SERIAL NUMBER	P16
MY TOOLBOX	
ALL	P17
UNDER WARRANTY	P18
OUT OF WARRANTY	P18
DIFFERENT VIEW	P19
DELETING AN ITEM	P20
5 YEAR CERTIFICATE	P21
MY INVOICES	P22-23
WARRANTY CLAIM PROCESS	P24
SERIAL NUMBER LOCATIONS	P25-33

HOW TO CREATE AN ACCOUNT

1. Go to <https://www.makita.com.au/mymakita>
2. Click the 'CREATE A NEW MYMAKITA ACCOUNT' button.



3. Enter the required information into the compulsory fields marked with an asterisk (*).

The screenshot shows the registration form for a MyMakita account. The form is titled 'Create your personal MyMakita account to register your tools for extra protection. Plus get access to the latest Makita product updates, offers and news.' Below the title, it states '* Compulsory fields'. The form contains the following fields:

- NAME * (Text input)
- SURNAME * (Text input)
- EMAIL * (Text input, example: your@email.com)
- PASSWORD * (Text input, note: Min 8 characters - incl 1 number & 1 symbol)
- CONFIRM PASSWORD * (Text input)
- OCCUPATION * (Dropdown menu)
- PHONE (10 DIGITS, NO SPACES) * (Text input)
- ADDRESS * (Text input)
- SUBURB * (Text input)
- STATE * (Dropdown menu)
- POST CODE * (Text input)

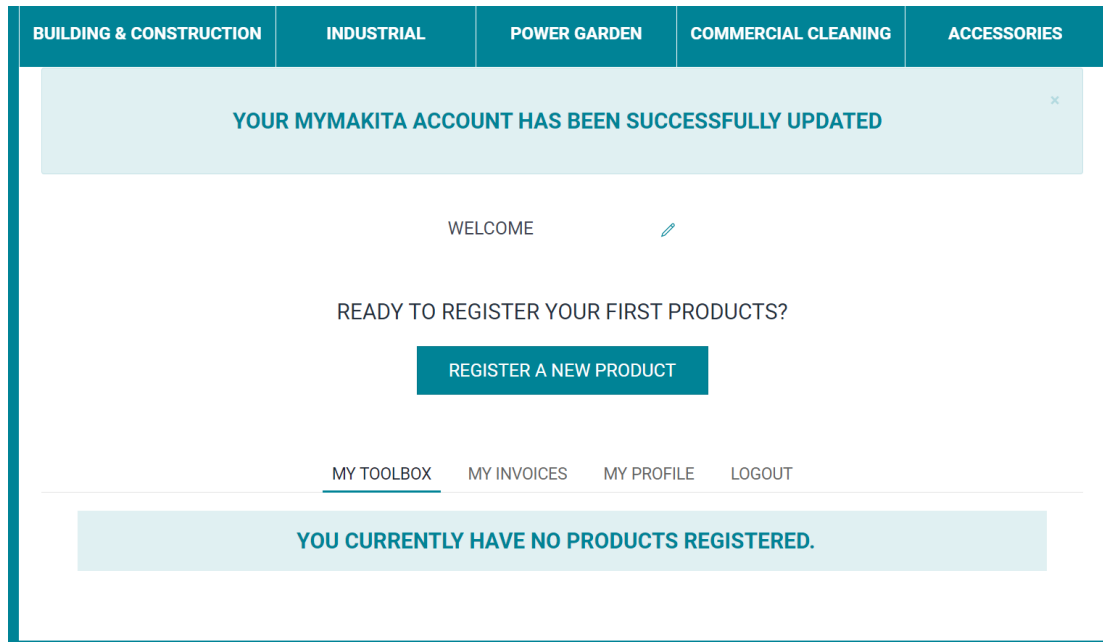
At the bottom of the form, there are two radio button options for agreement:

- I agree No I HAVE READ AND UNDERSTOOD MAKITA'S PRIVACY POLICY *
- I agree No I AGREE TO THE MAKITA LIMITED WARRANTY TERMS & CONDITIONS *

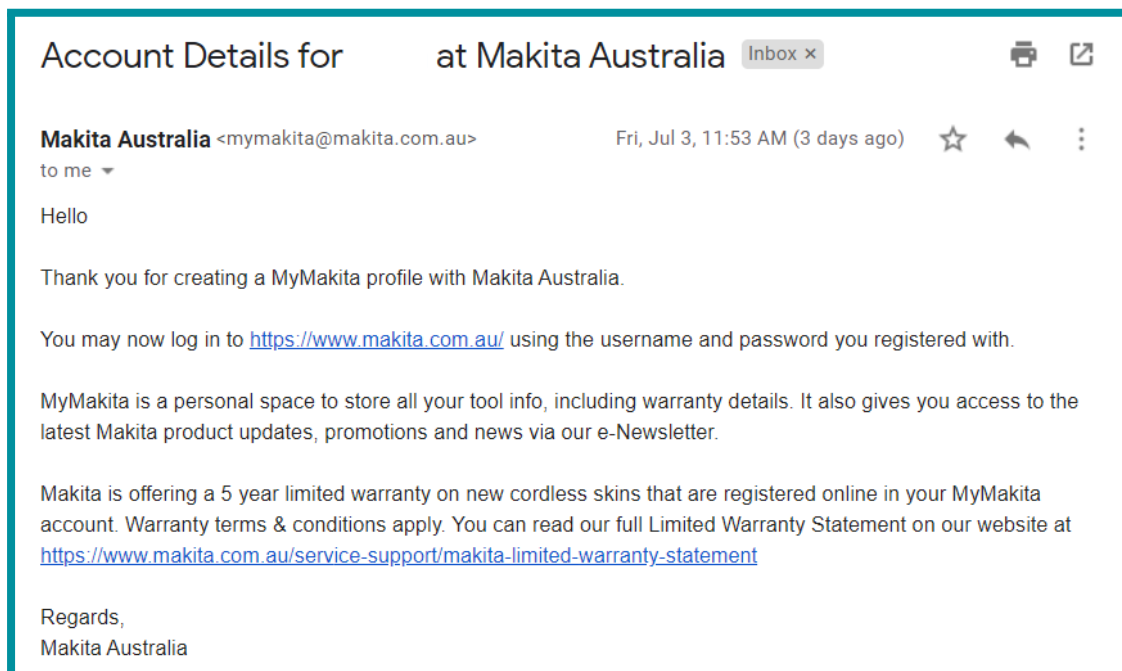
At the very bottom, there are two buttons: a grey 'REGISTER' button with a checkmark icon and a red 'CANCEL' button with an 'X' icon.

Note: Make sure your password contains min. 8 characters, at least 1 number and 1 symbol. Also ensure that you agree to the privacy policy and warranty terms at the bottom.

4. Click the 'REGISTER' button at the bottom of the page to continue.
5. After successfully creating an account, it will take you to the home page where you can start registering your tools.

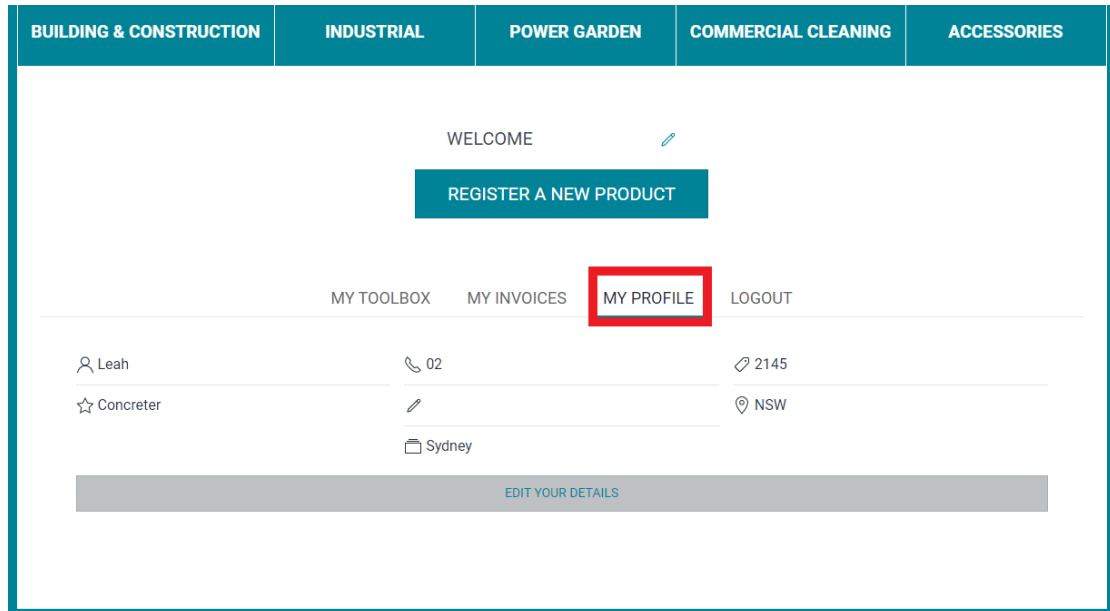


6. You will then receive a confirmation email from mymakita@makita.com.au regarding your registration.

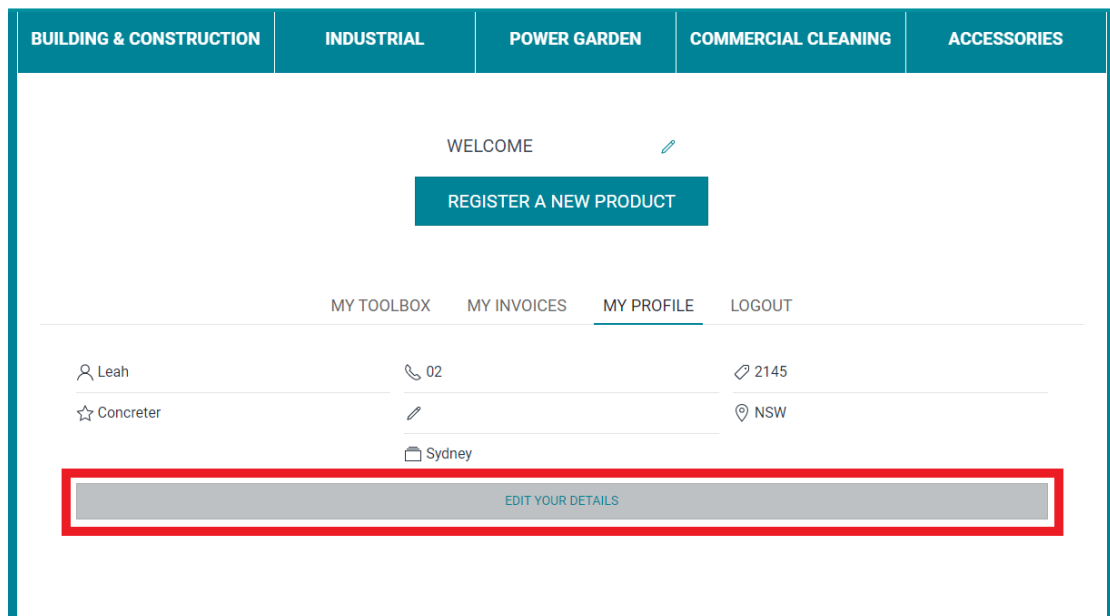


HOW TO EDIT YOUR PERSONAL DETAILS

1. Login to your existing MyMakita account.
2. Click on the 'MY PROFILE' tab.



3. Click on the 'EDIT YOUR DETAILS' button at the bottom of the page.



4. Change the required fields in both the 'PERSONAL DETAILS' and 'MYMAKITA DETAILS' tabs.

Personal Details

BUILDING & CONSTRUCTION	INDUSTRIAL	POWER GARDEN	COMMERCIAL CLEANING	ACCESSORIES
MYMAKITA DETAILS				
PERSONAL DETAILS				
OCCUPATION * Concreteer				
PHONE (10 DIGITS, NO SPACES) *				
ADDRESS *				
SUBURB * Sydney				
STATE * NSW				
POST CODE * 2145				
✓ SAVE & CLOSE			✗ CLOSE	

MyMakita Details

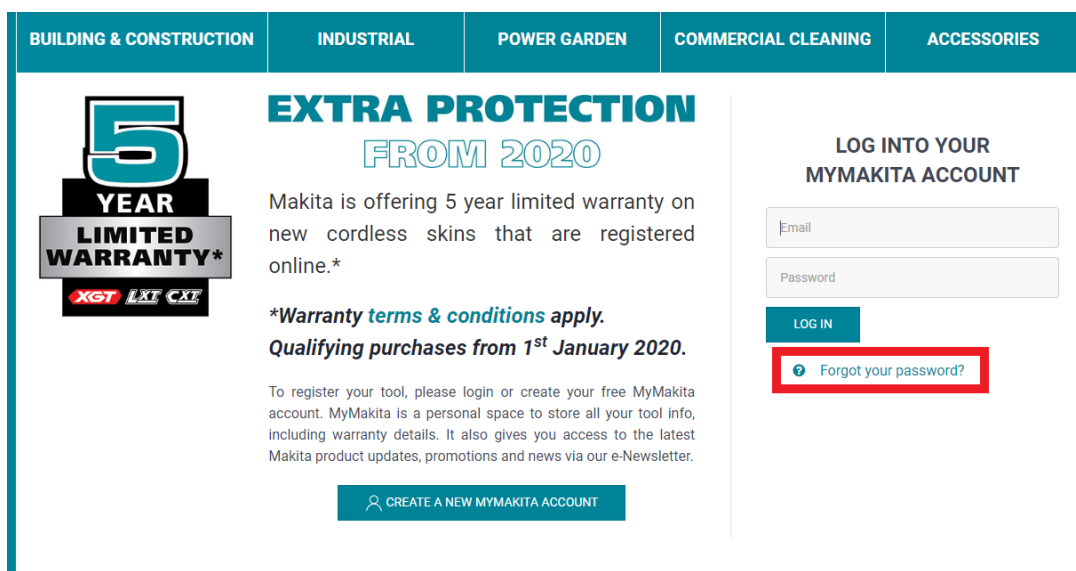
BUILDING & CONSTRUCTION	INDUSTRIAL	POWER GARDEN	COMMERCIAL CLEANING	ACCESSORIES
MYMAKITA DETAILS				
PERSONAL DETAILS				
NAME *				
SURNAME *				
LOGIN NAME				
EMAIL *				
PASSWORD				
CONFIRM PASSWORD				
✓ SAVE & CLOSE			✗ CLOSE	

5. Confirm your password and press the 'SAVE & CLOSE' button.

BUILDING & CONSTRUCTION	INDUSTRIAL	POWER GARDEN	COMMERCIAL CLEANING	ACCESSORIES
<p><u>MYMAKITA DETAILS</u> PERSONAL DETAILS</p>				
NAME *				
SURNAME *				
LOGIN NAME				
EMAIL *				
PASSWORD				
CONFIRM PASSWORD				
✓ SAVE & CLOSE		✕ CLOSE		

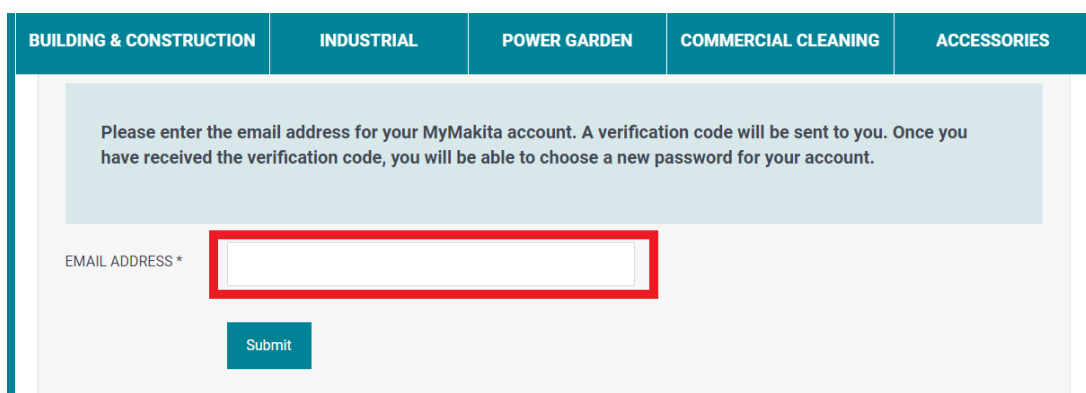
HOW TO RESET YOUR PASSWORD

1. Go to <https://www.makita.com.au/mymakita>
2. Click the 'Forgot your password?' button under the login.



The screenshot shows the MyMakita website interface. At the top, there are navigation tabs: BUILDING & CONSTRUCTION, INDUSTRIAL, POWER GARDEN, COMMERCIAL CLEANING, and ACCESSORIES. The main content area features a large promotional banner for a 5-year limited warranty on new cordless skins, with the text 'EXTRA PROTECTION FROM 2020'. Below this, there is a login section titled 'LOG INTO YOUR MYMAKITA ACCOUNT'. It includes input fields for 'Email' and 'Password', a 'LOG IN' button, and a 'Forgot your password?' link which is highlighted with a red rectangular box. At the bottom of the login section, there is a 'CREATE A NEW MYMAKITA ACCOUNT' button.

3. This link will then take you to a page that will ask you to enter the email address that your account is registered with. Enter your email and click 'Submit'.



The screenshot shows the MyMakita password reset page. At the top, there are navigation tabs: BUILDING & CONSTRUCTION, INDUSTRIAL, POWER GARDEN, COMMERCIAL CLEANING, and ACCESSORIES. The main content area features a light blue box with the text: 'Please enter the email address for your MyMakita account. A verification code will be sent to you. Once you have received the verification code, you will be able to choose a new password for your account.' Below this, there is an input field labeled 'EMAIL ADDRESS *' which is highlighted with a red rectangular box. At the bottom of the input field, there is a 'Submit' button.

4. Check your email for the verification code from mymakita@makita.com.au which will look like the below:



Option A:

Back on the Makita browser, enter your email and the verification code received from the password reset email.

The image shows a screenshot of the Makita password reset verification page. The page has a navigation bar with categories: BUILDING & CONSTRUCTION, INDUSTRIAL, POWER GARDEN, COMMERCIAL CLEANING, and ACCESSORIES. The main content area contains a message: "An email has been sent to your email address. The email has a verification code, please paste the verification code in the field below to prove that you are the owner of this MyMakita account." Below this message are two input fields: "EMAIL *" and "VERIFICATION CODE *". The "VERIFICATION CODE *" field contains the code "316a3533c7bbc6930504ef17706321a5". A "Submit" button is located below the input fields.

Note: The verification code will expire after 15 minutes so please ensure you enter and submit inside of this time frame.

Option B:

Alternatively, you can click the link contained in password reset email. This will take you to the same page as above with the verification code already entered. You will then need to enter your registered email.

BUILDING & CONSTRUCTION	INDUSTRIAL	POWER GARDEN	COMMERCIAL CLEANING	ACCESSORIES
<p>An email has been sent to your email address. The email has a verification code, please paste the verification code in the field below to prove that you are the owner of this MyMakita account.</p>				
<p>EMAIL * <input type="text"/></p>				
<p>VERIFICATION CODE * <input type="text" value="316a3533c7bbc6930504ef17706321a5"/></p>				
<p><input type="submit" value="Submit"/></p>				

Note: The verification code will expire after 15 minutes so please ensure you enter and submit inside of this time frame.

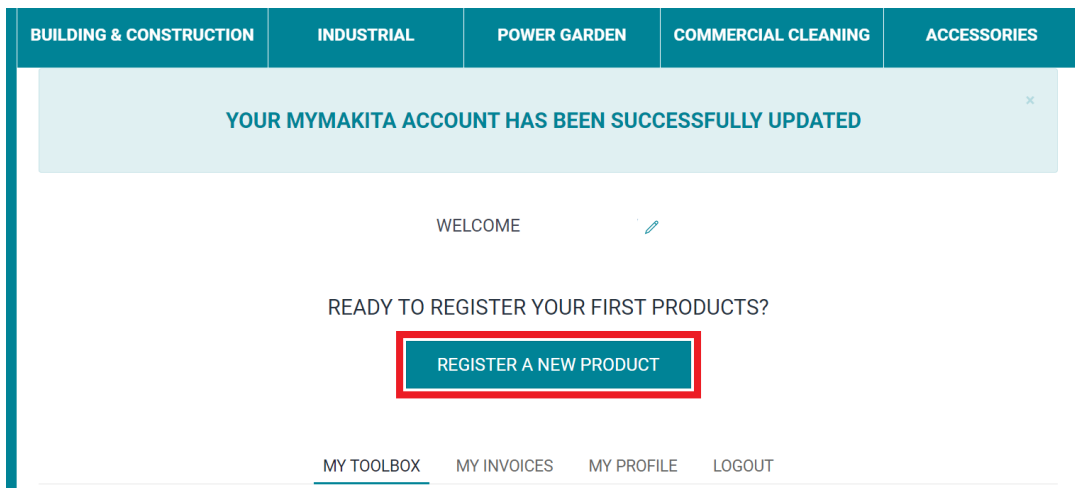
5. You will then receive a request to choose and enter a **new** password and confirm it. Please enter it and click the 'Submit' button.

BUILDING & CONSTRUCTION	INDUSTRIAL	POWER GARDEN	COMMERCIAL CLEANING	ACCESSORIES
<p>To complete the password reset process, please enter a new password.</p>				
<p>Password * <input type="text"/></p>				
<p>Confirm Password * <input type="text"/></p>				
<p><input type="submit" value="Submit"/></p>				

Note: Make sure your password contains min. 8 characters, at least 1 number and 1 symbol. If the password reset is unsuccessful 5 times, you will be locked out of your account for 1 hour.

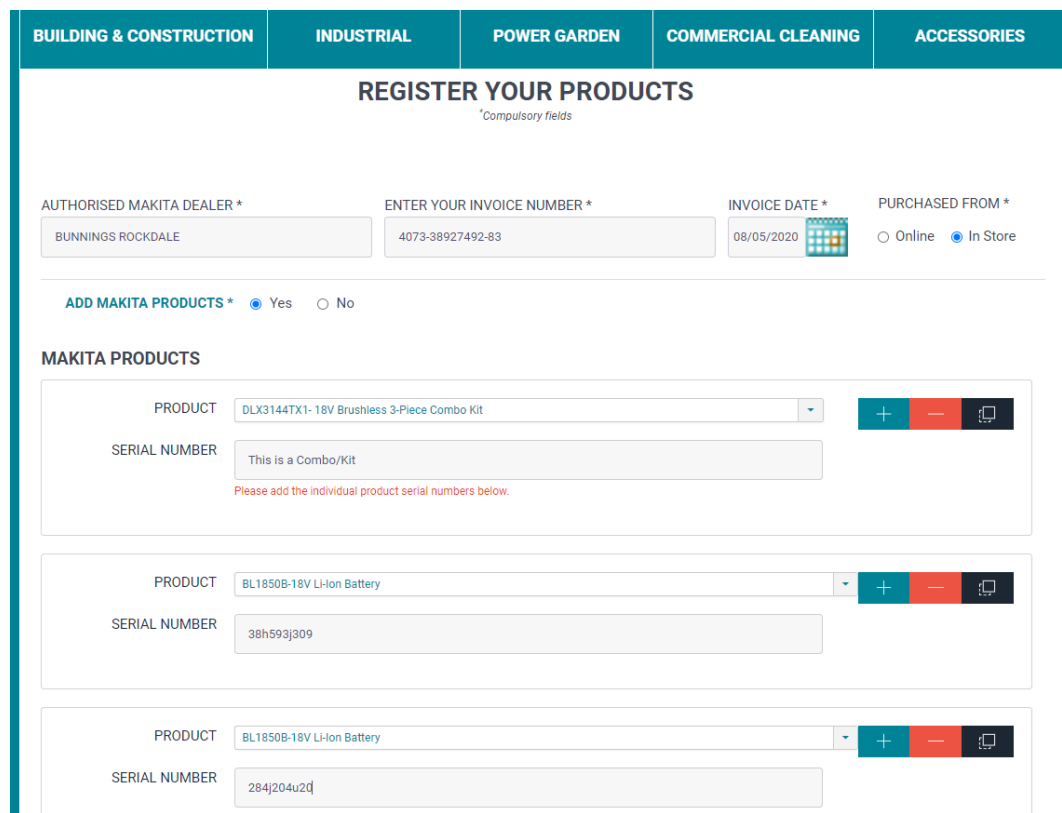
HOW TO REGISTER YOUR TOOLS - SKIN/COMBO/KIT

1. Click on the 'REGISTER A NEW PRODUCT' button in the 'MY TOOLBOX' tab.



The screenshot shows the 'MY TOOLBOX' tab selected in the top navigation bar. A success message at the top reads 'YOUR MYMAKITA ACCOUNT HAS BEEN SUCCESSFULLY UPDATED'. Below this, the user is greeted with 'WELCOME' and a 'REGISTER A NEW PRODUCT' button is prominently displayed and highlighted with a red rectangular border. At the bottom, there are links for 'MY TOOLBOX', 'MY INVOICES', 'MY PROFILE', and 'LOGOUT'.

2. You will then be directed to the 'REGISTER YOUR PRODUCTS' page where you will enter information about your Makita product(s).
3. Enter the required information into the fields listed with an asterix (*) and agree to the privacy policy and warranty terms at the bottom.



The 'REGISTER YOUR PRODUCTS' page features a teal header with navigation tabs: 'BUILDING & CONSTRUCTION', 'INDUSTRIAL', 'POWER GARDEN', 'COMMERCIAL CLEANING', and 'ACCESSORIES'. The main heading is 'REGISTER YOUR PRODUCTS' with a note '*Compulsory fields'. The form includes several fields: 'AUTHORISED MAKITA DEALER *' (BUNNINGS ROCKDALE), 'ENTER YOUR INVOICE NUMBER *' (4073-38927492-83), 'INVOICE DATE *' (08/05/2020), and 'PURCHASED FROM *' (radio buttons for 'Online' and 'In Store', with 'In Store' selected). Below this is a section for 'ADD MAKITA PRODUCTS *' with 'Yes' selected. The 'MAKITA PRODUCTS' section contains three rows of product information, each with a 'PRODUCT' dropdown and a 'SERIAL NUMBER' input field. The first row shows a 'DLX3144TX1-18V Brushless 3-Piece Combo Kit' with a note 'This is a Combo/Kit' and a red warning 'Please add the individual product serial numbers below.' The second and third rows show 'BL1850B-18V LI-Ion Battery' with serial numbers '38h593j309' and '284j204u2d' respectively. Each row has '+' and '-' buttons and a trash icon.

Note: When you register a combo/kit, the applicable components/skins will automatically display underneath for you to enter the individual serial numbers for each component/skin.

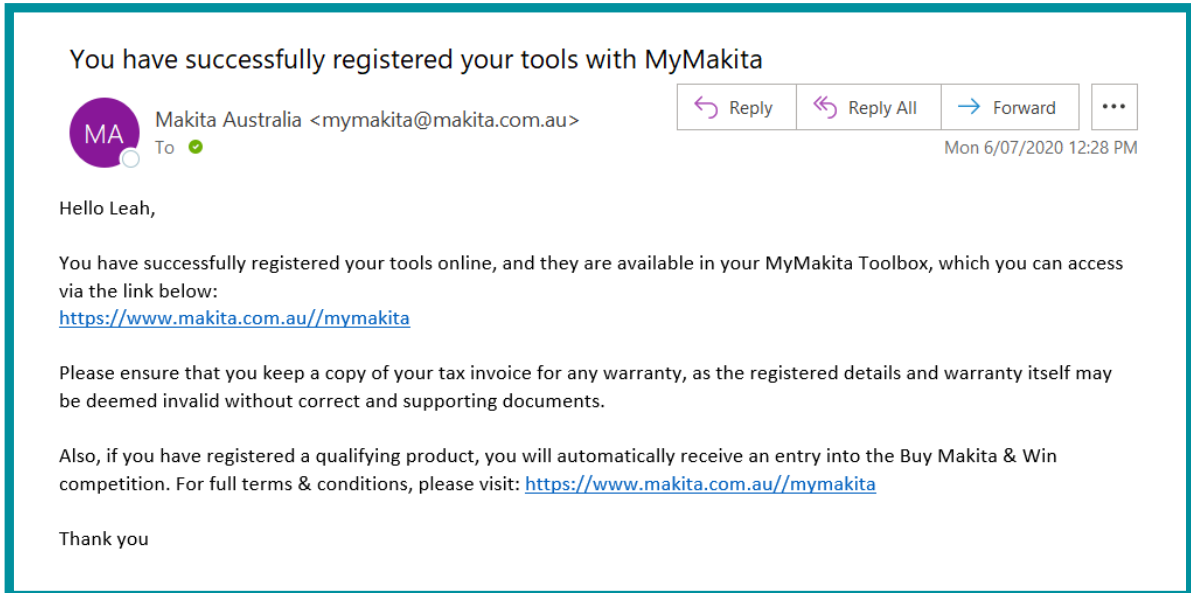
4. Once all details have been entered, click the 'SAVE & CLOSE' button.

The screenshot shows a registration form with a teal header containing navigation tabs: BUILDING & CONSTRUCTION, INDUSTRIAL, POWER GARDEN, COMMERCIAL CLEANING, and ACCESSORIES. The form contains three product entries, each with a 'PRODUCT' dropdown and a 'SERIAL NUMBER' input field. The first entry is 'DHS680Z-18V Mobile Brushless 165mm Circular Saw' with serial number '284j304u20'. The second is 'DGA504Z-18V Mobile Brushless 125mm Slide Switch Angle Grinder' with serial number '2845206u20'. The third is 'DTW285Z-18V Mobile Brushless 1/2" Impact Wrench' with serial number '2847206u20'. Below the entries are radio buttons for 'ADD OTHER BRANDS *' (Yes/No) and checkboxes for 'I agree' to the privacy policy and warranty terms. At the bottom, a red box highlights the 'SAVE & CLOSE' button, and a 'CANCEL' button is also visible.

5. You will then be taken to a page stating that your product has been successfully registered.

The screenshot shows a confirmation page with a teal header and navigation tabs: BUILDING & CONSTRUCTION, INDUSTRIAL, POWER GARDEN, COMMERCIAL CLEANING, and ACCESSORIES. A large light blue box with a red border contains the message: 'PRODUCT REGISTERED' followed by 'If you have registered a qualifying product, you will automatically receive an entry into the Buy Makita & Win competition. For full details, terms and conditions, CLICK HERE.' Below this, the user is greeted with 'WELCOME LEAH SHERRY' and a 'REGISTER A NEW PRODUCT' button. At the bottom, there are links for 'MY TOOLBOX', 'MY INVOICES', 'MY PROFILE', and 'LOGOUT', along with a filter section for 'ALL', 'UNDER WARRANTY', and 'OUT OF WARRANTY'.

- Your new registered tool will now be visible in your tool box with information such as model, serial number and warranty expiration date.
- You will then receive a confirmation email from mymakita@makita.com.au stating you have successfully registered your tool(s) online.



HOW TO REGISTER YOUR TOOLS - EDIT

When registering multiple products at once, there is options to add, delete and drag products up and down the page.

- Add an item:** To add an item, click the teal '+' button next to the product number/name. This will then add an additional row in which you can enter the product and the serial number.

BUILDING & CONSTRUCTION	INDUSTRIAL	POWER GARDEN	COMMERCIAL CLEANING	ACCESSORIES
REGISTER YOUR PRODUCTS <small>*Compulsory fields</small>				
AUTHORISED MAKITA DEALER *		ENTER YOUR INVOICE NUMBER *		INVOICE DATE *
BUNNINGS FYSHWICK		28-3847483-3848-33		01/07/2020
				PURCHASED FROM *
				<input checked="" type="radio"/> Online <input type="radio"/> In Store
ADD MAKITA PRODUCTS * <input checked="" type="radio"/> Yes <input type="radio"/> No				
MAKITA PRODUCTS				
PRODUCT	DGA701T2U1-18Vx2 Brushless AWS 180mm (7") Angle Grinder Kit			
SERIAL NUMBER	This is a Combo/Kit			
<small>Please add the individual product serial numbers below.</small>				

2. **Delete an item:** To delete an item, click the red ‘-’ button next to the ‘+’ button. This will then delete the chosen row and its details.

The screenshot shows the 'REGISTER YOUR PRODUCTS' form with the following details:

- Navigation tabs: BUILDING & CONSTRUCTION, INDUSTRIAL, POWER GARDEN, COMMERCIAL CLEANING, ACCESSORIES
- Section: REGISTER YOUR PRODUCTS (with a note: *Compulsory fields)
- Form fields:
 - AUTHORISED MAKITA DEALER *: BUNNINGS FYSHWICK
 - ENTER YOUR INVOICE NUMBER *: 28-3847483-3848-33
 - INVOICE DATE *: 01/07/2020
 - PURCHASED FROM *: Online (selected), In Store
- ADD MAKITA PRODUCTS *: Yes (selected), No
- MAKITA PRODUCTS section:
 - PRODUCT: DGA701T2U1-18Vx2 Brushless AWS 180mm (7") Angle Grinder Kit
 - SERIAL NUMBER: This is a Combo/Kit
 - Buttons: +, -, and a black box icon.
 - Note: Please add the individual product serial numbers below.

3. **Drag item(s) up and down:** In order to drag and drop items to change their sequence, press the black box button next to the red ‘-’ button and drag where applicable. The item will then move to the preferred position on the page.

This screenshot is identical to the one above, but with the black box icon button next to the red '-' button highlighted with a red square, indicating its function for dragging items.

HOW TO REGISTER YOUR TOOLS – REDEMPTION ITEM

When registering a redemption item, some of the fields will need to be entered differently.

- 1. Authorised Makita dealer:** Please enter 'MAKITA FACTORY SERVICE CENTRE'.

The screenshot shows the 'REGISTER YOUR PRODUCTS' form with the following elements:

- Navigation tabs: BUILDING & CONSTRUCTION, INDUSTRIAL, POWER GARDEN, COMMERCIAL CLEANING, ACCESSORIES.
- Form title: REGISTER YOUR PRODUCTS (with a note: *Compulsory fields).
- Fields: AUTHORIZED MAKITA DEALER * (highlighted with a red box, containing 'makita' and 'MAKITA FACTORY SERVICE CENTRE'), ENTER YOUR INVOICE NUMBER * (containing 'Invoice Number'), INVOICE DATE * (calendar icon), PURCHASED FROM * (radio buttons for 'Online' and 'In Store').
- Buttons: ADD MAKITA PRODUCTS * (radio buttons for 'Yes' and 'No', 'Yes' is selected).
- Section: MAKITA PRODUCTS (with a 'PRODUCT' dropdown and 'SERIAL NUMBER' input).
- Buttons: ADD OTHER BRANDS * (radio buttons for 'Yes' and 'No', 'No' is selected).
- Agreements: I agree (radio buttons for 'Yes' and 'No', 'No' is selected) I HAVE READ AND UNDERSTOOD MAKITA'S PRIVACY POLICY * and I agree (radio buttons for 'Yes' and 'No', 'No' is selected) I AGREE TO THE MAKITA LIMITED WARRANTY TERMS & CONDITIONS *.
- Footer: SAVE & CLOSE (with a checkmark) and CANCEL (with an 'X' icon).

- 2. Invoice number:** Please enter your redemption claim number. This was sent to you via email on the date of your redemption claim.

The screenshot shows the 'REGISTER YOUR PRODUCTS' form with the following elements:

- Navigation tabs: BUILDING & CONSTRUCTION, INDUSTRIAL, POWER GARDEN, COMMERCIAL CLEANING, ACCESSORIES.
- Form title: REGISTER YOUR PRODUCTS (with a note: *Compulsory fields).
- Fields: AUTHORIZED MAKITA DEALER * (containing 'MAKITA FACTORY SERVICE CENTRE'), ENTER YOUR INVOICE NUMBER * (highlighted with a red box, containing 'Enter redemption claim number'), INVOICE DATE * (calendar icon), PURCHASED FROM * (radio buttons for 'Online' and 'In Store').
- Buttons: ADD MAKITA PRODUCTS * (radio buttons for 'Yes' and 'No', 'Yes' is selected).
- Section: MAKITA PRODUCTS (with a 'PRODUCT' dropdown and 'SERIAL NUMBER' input).
- Buttons: ADD OTHER BRANDS * (radio buttons for 'Yes' and 'No', 'No' is selected).
- Agreements: I agree (radio buttons for 'Yes' and 'No', 'No' is selected) I HAVE READ AND UNDERSTOOD MAKITA'S PRIVACY POLICY * and I agree (radio buttons for 'Yes' and 'No', 'No' is selected) I AGREE TO THE MAKITA LIMITED WARRANTY TERMS & CONDITIONS *.
- Footer: SAVE & CLOSE (with a checkmark) and CANCEL (with an 'X' icon).

3. Invoice date: Please enter your redemption delivery date.

BUILDING & CONSTRUCTION	INDUSTRIAL	POWER GARDEN	COMMERCIAL CLEANING	ACCESSORIES
REGISTER YOUR PRODUCTS <small>*Compulsory fields</small>				
AUTHORISED MAKITA DEALER * MAKITA FACTORY SERVICE CENTRE	ENTER YOUR INVOICE NUMBER * Enter redemption claim number	INVOICE DATE * <input type="text"/>	PURCHASED FROM * <input type="radio"/> Online <input type="radio"/> In Store	
ADD MAKITA PRODUCTS * <input checked="" type="radio"/> Yes <input type="radio"/> No				
MAKITA PRODUCTS				
PRODUCT <input type="text" value="Select a product"/> <input type="button" value="+"/> <input type="button" value="-"/> <input type="button" value="🗑"/>				
SERIAL NUMBER <input type="text" value="Serial Number"/>				
ADD OTHER BRANDS * <input type="radio"/> Yes <input checked="" type="radio"/> No				
<input type="radio"/> I agree <input checked="" type="radio"/> No I HAVE READ AND UNDERSTOOD MAKITA'S PRIVACY POLICY *				
<input type="radio"/> I agree <input checked="" type="radio"/> No I AGREE TO THE MAKITA LIMITED WARRANTY TERMS & CONDITIONS *				
✓ SAVE & CLOSE			✗ CANCEL	

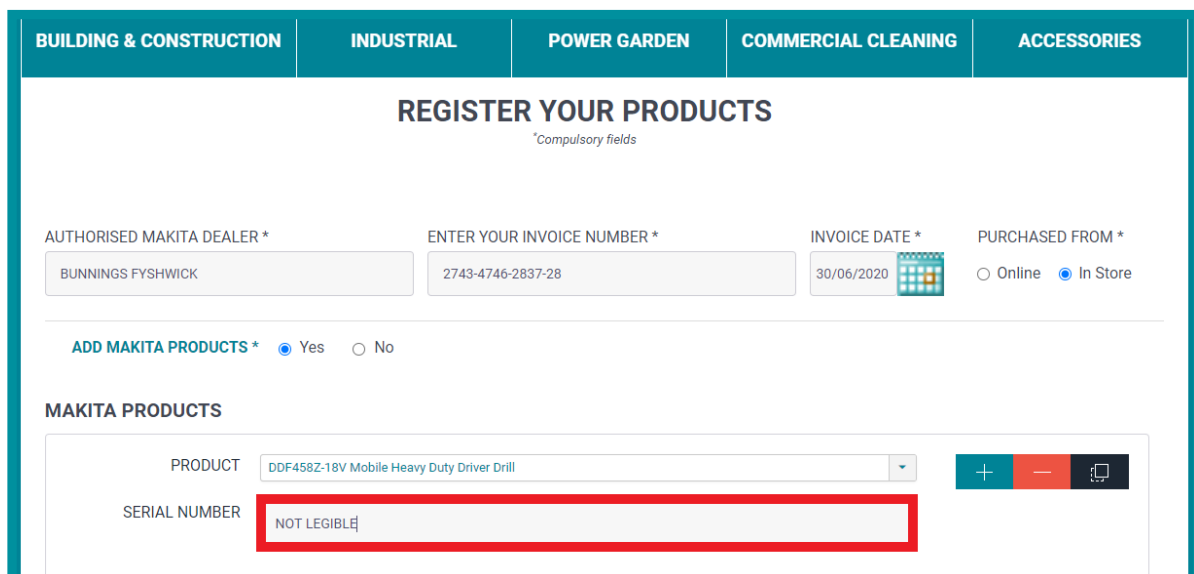
HOW TO REGISTER YOUR TOOLS – BATTERY SERIAL NUMBER

When entering the battery serial number, you will need to enter both number lines with a space in between. The battery serial number is located on the bottom lock side of the battery. For the below battery shown, the serial number will be **188906HV D07996**.



HOW TO REGISTER YOUR TOOLS – NOT LEGIBLE SERIAL NUMBER

If the serial number of your tool is no longer visible, enter in the required field 'NOT LEGIBLE'.







A screenshot of the Makita registration website. The page has a teal header with navigation tabs: "BUILDING & CONSTRUCTION", "INDUSTRIAL", "POWER GARDEN", "COMMERCIAL CLEANING", and "ACCESSORIES". The main heading is "REGISTER YOUR PRODUCTS" with a sub-note "*Compulsory fields". The form contains several input fields: "AUTHORISED MAKITA DEALER *" with the value "BUNNINGS FYSHWICK"; "ENTER YOUR INVOICE NUMBER *" with the value "2743-4746-2837-28"; "INVOICE DATE *" with a calendar icon and the value "30/06/2020"; and "PURCHASED FROM *" with radio buttons for "Online" and "In Store" (selected). Below these is a section "ADD MAKITA PRODUCTS *" with "Yes" selected. The "MAKITA PRODUCTS" section has a "PRODUCT" dropdown menu showing "DDF458Z-18V Mobile Heavy Duty Driver Drill" and a "SERIAL NUMBER" input field containing "NOT LEGIBLE", which is highlighted with a red box. There are also plus, minus, and refresh icons next to the product dropdown.

MY TOOLBOX - ALL

'MY TOOLBOX' is a page where you can see all of your registered tools. My toolbox is the set default page for when a user logs in. The toolbox shows all of your registered items and details including the below:

- Model number
- Serial number
- Purchase date
- Warranty conclusion date

The screenshot displays the 'MY TOOLBOX - ALL' page. At the top, there are navigation tabs for 'BUILDING & CONSTRUCTION', 'INDUSTRIAL', 'POWER GARDEN', 'COMMERCIAL CLEANING', and 'ACCESSORIES'. Below these, a 'WELCOME' message and a 'REGISTER A NEW PRODUCT' button are visible. The 'MY TOOLBOX' tab is highlighted with a red box. Other navigation options include 'MY INVOICES', 'MY PROFILE', and 'LOGOUT'. Below the navigation, there are filters for 'ALL', 'UNDER WARRANTY', and 'OUT OF WARRANTY', a search bar, and a 'Show 10 entries' dropdown. The main content is a table with the following columns: MODEL, SERIAL NUMBER, PURCHASE DATE, and WARRANTY DATE. The table lists six items, each with a small image and a '5 YEAR LIMITED WARRANTY CERTIFICATE' icon. The 'MY TOOLBOX' header and the first row of the table are highlighted with a red border.

MODEL	SERIAL NUMBER	PURCHASE DATE	WARRANTY DATE
 DLX3120TX1-18V Brushless 3-Piece Combo Kit		26/06/2020	
 BL1850B-18V Li-Ion Battery	t67489327564905324	25/06/2020	25/06/2022
 BL1850B-18V Li-Ion Battery	1245387654456765	26/06/2020	26/06/2022
 DC18RD - Same Time Dual Port Rapid Charger	23456578765432	26/06/2020	26/06/2022
 DKP180Z-18V Mobile 82mm Planer	234567876543245678675	26/06/2020	26/06/2025
 Makita DRT50Z-18V Mobile Brushless Laminate Trimmer	4325678754367	26/06/2020	26/06/2025

MY TOOLBOX - UNDER WARRANTY

The 'UNDER WARRANTY' tab shows all of the items you have registered that still have active warranties.




WELCOME

REGISTER A NEW PRODUCT

MY TOOLBOX MY INVOICES MY PROFILE LOGOUT

ALL **UNDER WARRANTY** OUT OF WARRANTY

Search: Show 10 entries

MODEL	SERIAL NUMBER	PURCHASE DATE	WARRANTY DATE
 BL1850B-18V Li-Ion Battery	38h593j309	07/05/2020	07/05/2022
 DHS680Z-18V Mobile Brushless 165mm Circular Saw	284j304u20	08/05/2020	08/05/2025
 DGA504Z-18V Mobile Brushless 125mm Slide Switch Angle Grinder	2845206u20	08/05/2020	08/05/2025

MY TOOLBOX – OUT OF WARRANTY

The 'OUT OF WARRANTY' tab shows all of the items you have registered that have expired warranties.


WELCOME

REGISTER A NEW PRODUCT

MY TOOLBOX MY INVOICES MY PROFILE LOGOUT

ALL UNDER WARRANTY **OUT OF WARRANTY**

Search: Show 10 entries


MODEL	SERIAL NUMBER	PURCHASE DATE	WARRANTY DATE
 CJ105DZ-12V Max Heated Jacket	1234567891112222	04/06/2018	

Showing 1 to 6 of 6 entries Previous Next

MY TOOLBOX – DIFFERENT VIEW


To view the items in your toolbox as large icons, click the icon image on the right-hand side of the page above the entry's menu. This will then change the view of all the items in your toolbox.


BUILDING & CONSTRUCTION **INDUSTRIAL** **POWER GARDEN** **COMMERCIAL CLEANING** **ACCESSORIES**

WELCOME 

REGISTER A NEW PRODUCT

MY TOOLBOX MY INVOICES MY PROFILE LOGOUT

ALL UNDER WARRANTY OUT OF WARRANTY 




CJ105DZ-12V Max Heated Jacket

MODEL
CJ105DZ

SERIAL NUMBER
1234567891112222

PURCHASE DATE
04/06/2018

DELETE



BL1850B-18V Li-Ion Battery


MODEL
BL1850B

SERIAL NUMBER
38h593j309

PURCHASE DATE
08/05/2020

WARRANTY DATE
08/05/2022

DELETE




DHS680Z-18V Mobile Brushless 165mm Circular Saw

MODEL
DHS680Z


SERIAL NUMBER
284j304u20

PURCHASE DATE
08/05/2020

WARRANTY DATE
08/05/2025

5 YEAR CERTIFICATE 

DELETE




DGA504Z-18V Mobile Brushless 125mm Slide Switch Angle Grinder

MODEL
DGA504Z

SERIAL NUMBER
2845206u20

PURCHASE DATE
08/05/2020

WARRANTY DATE
08/05/2025

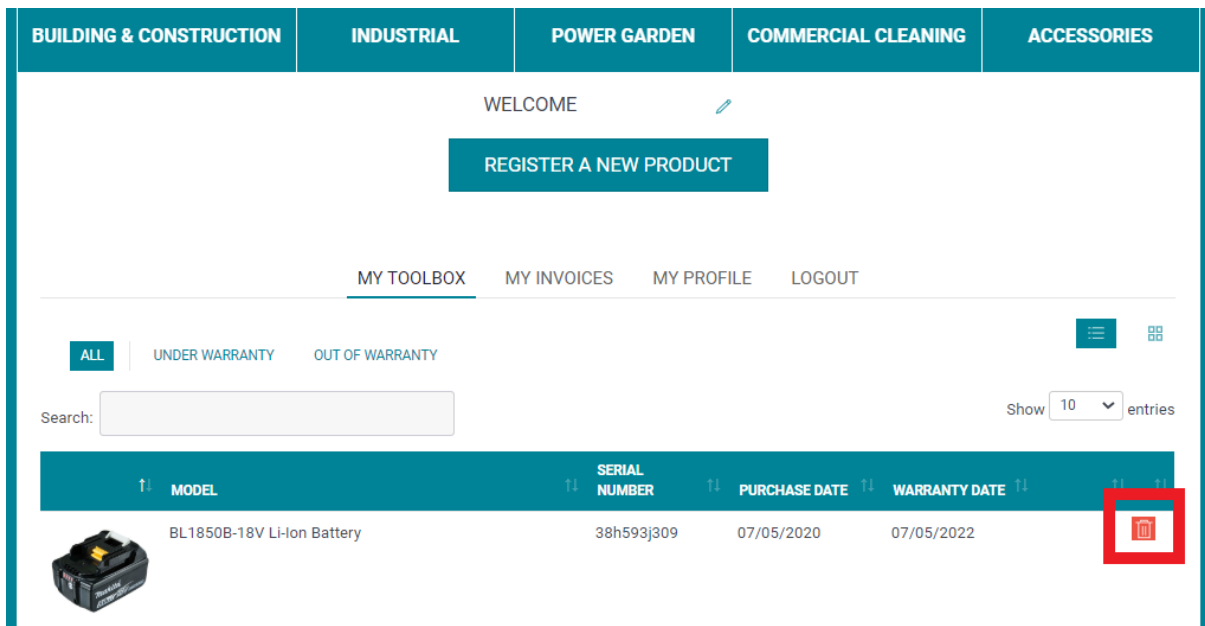
5 YEAR CERTIFICATE 

DELETE

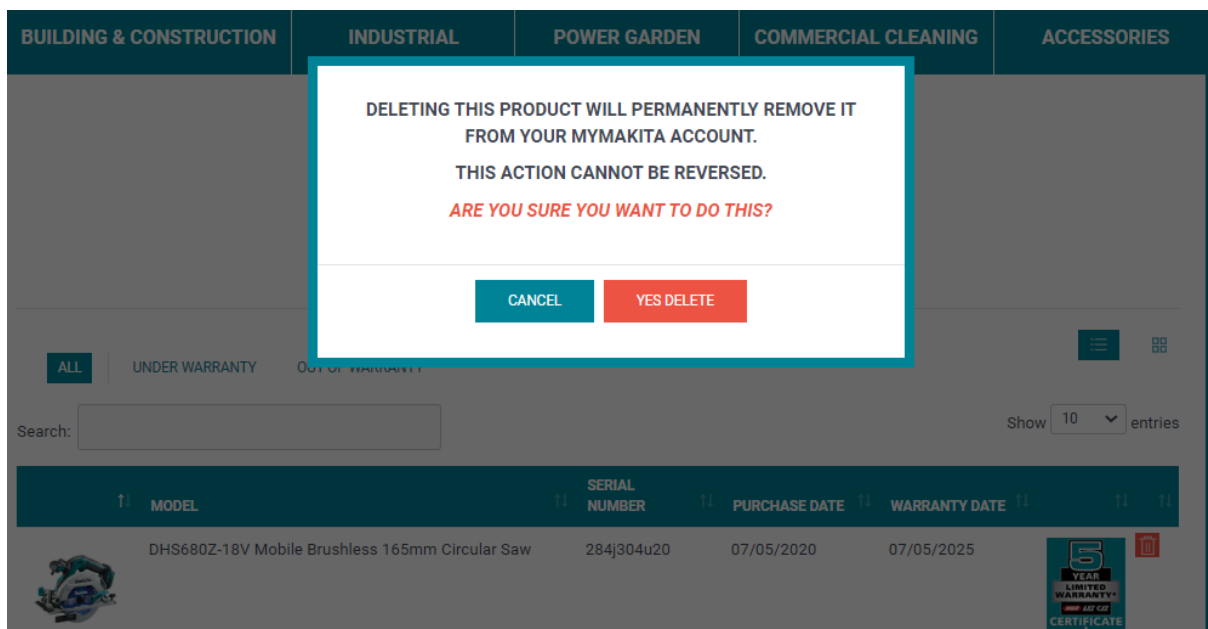
19

MY TOOLBOX – DELETING AN ITEM

To delete an item from 'MY TOOLBOX', there is a red bin icon located next to the item details. Click on the icon.



After clicking the red bin icon, a message will appear to inform you that proceeding with the request will permanently delete the product. Confirm the request by clicking the red 'YES DELETE' button or cancel the request by clicking the teal 'CANCEL' button.



Note: This will permanently delete the entry, this action cannot be reversed, and all data will need to be re-entered.

5 YEAR CERTIFICATE

If your tool is applicable for the 5 Year limited warranty, you will additionally have the option of downloading your 5 year warranty certificate. This is located in 'MY TOOLBOX' on the right hand side of the applicable tool. Simply click the image to download the PDF certificate. An example of the certificate can be found below.

The screenshot shows the Makita user interface with navigation tabs: BUILDING & CONSTRUCTION, INDUSTRIAL, POWER GARDEN, COMMERCIAL CLEANING, and ACCESSORIES. A welcome message for Leah Sherry and a 'REGISTER A NEW PRODUCT' button are visible. Below is a 'MY TOOLBOX' section with filters for 'ALL', 'UNDER WARRANTY', and 'OUT OF WARRANTY'. A search bar and a 'Show 10 entries' dropdown are present. A table lists tools with columns for Model, Serial Number, Purchase Date, and Warranty Date. The second row, 'DHS680Z-18V Mobile Brushless 165mm Circular Saw', has a red-bordered icon of a 5-year warranty certificate next to it.

MODEL	SERIAL NUMBER	PURCHASE DATE	WARRANTY DATE
BL1850B-18V Li-Ion Battery	38h593j309	07/05/2020	07/05/2022
DHS680Z-18V Mobile Brushless 165mm Circular Saw	284j304u20	08/05/2020	08/05/2025

Makita WARRANTY CERTIFICATE

Customer Name:
Customer Phone:
Customer Email:

Authorised Makita Dealer: Makita Power Tool Store
Invoice Number: 123456789
Invoice Date: 1st June 2020

	Model:	DUX60ZPSH
	Serial Number:	987654321
	Description:	18Vx2 Brushless Multi-Function Powerhead, Pole Hedge Trimmer and Saw
	Warranty Number:	VK191620DH91
	Warranty Start Date:	1 st June 2020
	Warranty End Date:	1 st June 2025*

The Makita 5 year limited warranty is only available to the registered customer for the model detailed above.

The warranty period becomes effective from the tax invoice date with the warranty start and end dates clearly outlined above.

To be eligible for the 5 year limited warranty, this certificate must be presented together with a copy of the applicable tax invoice. Failure to provide the necessary documentation may result in the warranty claim being deemed invalid.

*See Makita.com.au/Warranty for full terms and conditions.

PLEASE RETAIN A COPY OF THE TAX INVOICE FOR YOUR WARRANTY

Makita (Australia) Pty Ltd
ABN 57 001 117 335
2 Litton Close, Pemulwuy NSW 2145
www.makita.com.au

MY INVOICES

'MY INVOICES' is a page where you can see all of your invoice dates and number for your registered tools.

The screenshot shows the 'MY INVOICES' page. At the top, there are navigation tabs: BUILDING & CONSTRUCTION, INDUSTRIAL, POWER GARDEN, COMMERCIAL CLEANING, and ACCESSORIES. Below these, there is a 'WELCOME' message and a 'REGISTER A NEW PRODUCT' button. A navigation bar contains 'MY TOOLBOX', 'MY INVOICES' (highlighted with a red box), 'MY PROFILE', and 'LOGOUT'. A search bar and a 'Show 10 entries' dropdown are also present. The main content is a table with the following data:

DEALER	INVOICE NUMBER	INVOICE DATE	
BUNNINGS ROCKDALE	4073-38927492-83	08/05/2020	DELETE
TRADETOOLS NAMBOUR	2323 2323 2323 2323	05/06/2018	DELETE

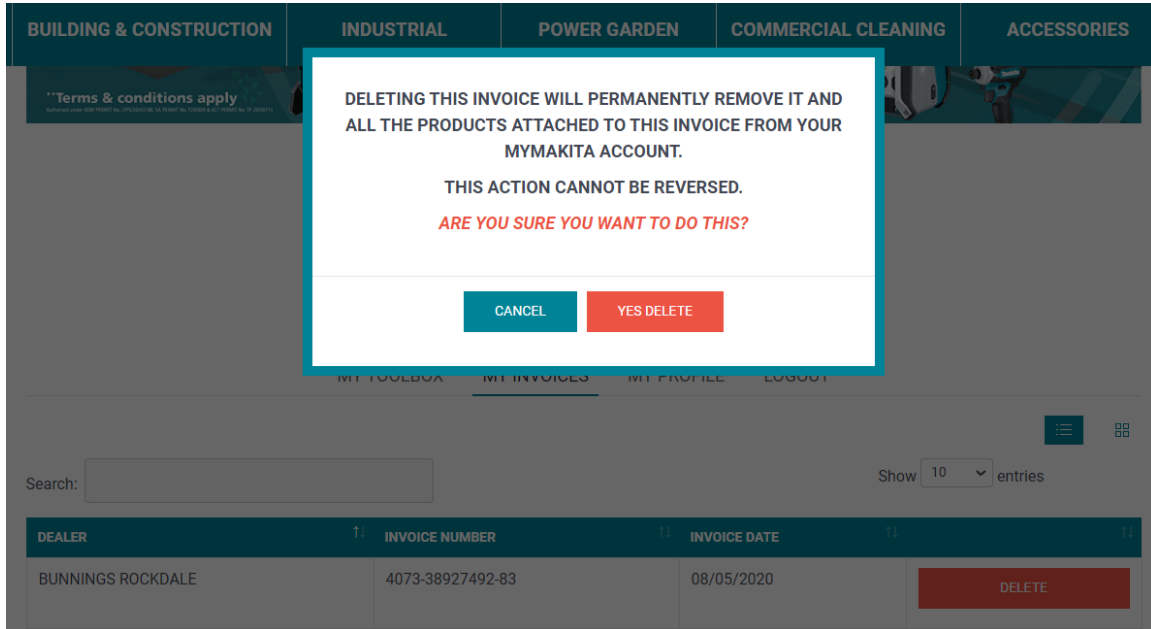
At the bottom, it says 'Showing 1 to 2 of 2 entries' and 'Previous 1 Next'.

Deleting an invoice

To delete an item from 'MY INVOICES', there is a 'DELETE' button located next to the item details. Click on the icon.

This screenshot is identical to the one above, but the 'DELETE' button for the first invoice (BUNNINGS ROCKDALE) is highlighted with a red box.

After clicking the 'DELETE' button, a message will appear to inform you that proceeding with the request will permanently delete the invoice and all the products associated with the invoice. Confirm the request by clicking the red 'YES DELETE' button or cancel the request by clicking the teal 'CANCEL' button.



Note: This will permanently delete the invoice and all products associated with it. This action cannot be reversed, and all data will need to be re-entered.

WARRANTY CLAIM PROCESS

In order to make a warranty claim you will need to take the below to a Makita factory service centre or an authorised service centre.

- Applicable tax invoice
- 5 year warranty certificate (If applicable)
- Applicable tool

You can locate a Makita factory service centre or an authorised service centre at the following links:

Makita factory service centre

<https://www.makita.com.au/service-support/factory-service-centres>

Makita authorised service centre

https://www.makita.com.au/component/com_dealer_locator/Itemid,219/view_map/

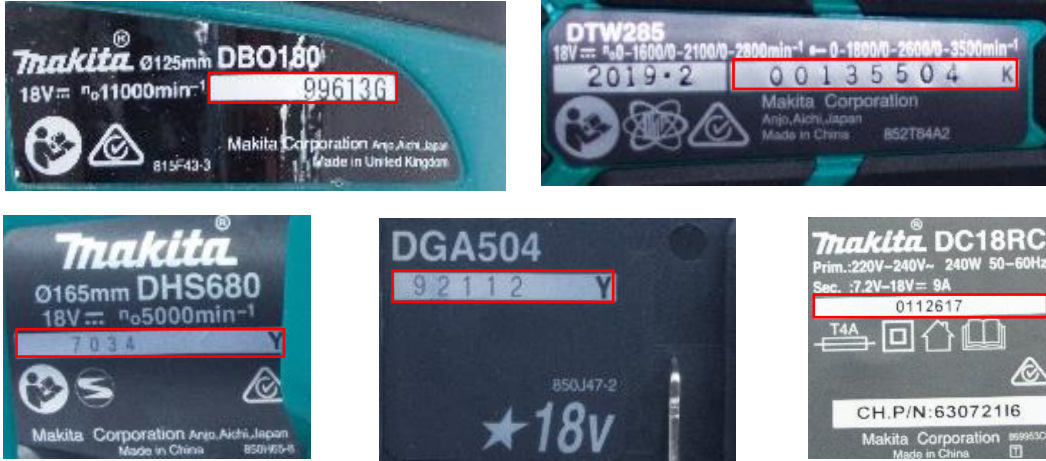
TAX INVOICE				
INVOICE # 123456789				
DATE: 1 st June 2020				
CUSTOMER DETAILS:				
Model	Description	Unit \$	Qty	Total \$
DUX60ZPSH	18Vx2 Brushless Multi-Function Powerhead, Pole Hedge Trimmer and Saw	\$969.00	1	\$969.00
TOTAL				\$969.00
GST				\$96.90

Makita Power Tool Store
ABN 11 111 111 111
1 Somewhere St, Awesome NSW 2222
www.MakitaPowerToolStore.com.au

Makita		WARRANTY CERTIFICATE	
Customer Name:		Authorised Makita Dealer:	Makita Power Tool Store
Customer Phone:		Invoice Number:	123456789
Customer Email:		Invoice Date:	1 st June 2020
5 YEAR LIMITED WARRANTY*			
Model:	DUX60ZPSH	Serial Number:	987654321
Description:	18Vx2 Brushless Multi-Function Powerhead, Pole Hedge Trimmer and Saw		
Warranty Number:	VK191620DH91		
Warranty Start Date:	1 st June 2020		
Warranty End Date:	1 st June 2025*		
<small>The Makita 5 year limited warranty is only available to the registered customer for the model detailed above.</small>			
<small>The warranty period becomes effective from the tax invoice date with the warranty start and end dates clearly outlined above.</small>			
<small>To be eligible for the 5 year limited warranty, this certificate must be presented together with a copy of the applicable tax invoice. Failure to provide the necessary documentation may result in the warranty claim being deemed invalid.</small>			
<small>*See Makita.com.au/Warranty for full terms and conditions.</small>			
PLEASE RETAIN A COPY OF THE TAX INVOICE FOR YOUR WARRANTY			
Makita (Australia) Pty Ltd ABN 57 001 117 335 2 Litton Close, Penrith NSW 2145 www.makita.com.au			

SERIAL NUMBER LOCATIONS

Makita serial number on most products are indicated by a grey, silver, or white rectangle strip. Most serial numbers would end with a letter.



These serial numbers are commonly located either on the side or bottom of the tool.



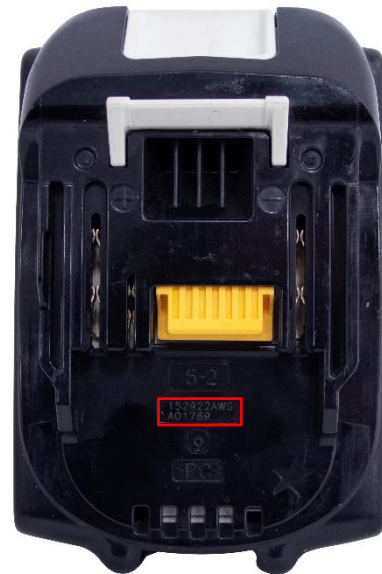
Please note: Accessories, clothing, consumables, and most lights do not have serial numbers. Therefore enter 'N/A' into the 'serial number' field when registering these items.

See following pages for some examples of various product serial numbers and their locations

BL1860B Battery

Serial number location: at the top of the battery where it locks into the charger.
You will need to enter both numbered lines with a space in between.

Example: 152922AWS A01769



DC18RC Charger

Serial number location: on the bottom of the charger.
In the white strip.

Example: 0112617



DHP481 Hammer Driver Drill

Serial number location: on the side of the tool.
In the silver strip with a letter at the end.

Example: 155747Y



DGA504 Angle Grinder

Serial number location: on the bottom of the tool where the battery is inserted.
In the silver strip with a letter at the end.

Example: 92112Y



GA5030 Angle Grinder

Serial number location: on the bottom of the tool above the handle.
In the silver strip with a letter at the end.

Example: 0179039Y



DHS680 Circular Saw

Serial number location: on the back of the tool below the handle.
In the silver strip with a letter at the end.

Example: 7034Y



DUB182 Blower

Serial number location: on the bottom of the tool.
In the silver strip.

Example: 133636



DHR242 Rotary Hammer

Serial number location: on the bottom of the tool where the battery is inserted.
In the silver strip with a letter at the end.

Example: 40104Y



DBO180 18V Random Orbital Sander

Serial number location: on the side of the tool.
In the white strip with a letter at the end.

Example: 99613G



DJR187 Recipro Saw

Serial number location: on the side of the tool next to the handle.
In the silver strip with a letter at the end.

Example: 3958E



DTD171 Impact Driver

Serial number location: on the bottom of the tool where the battery is inserted.
In the silver strip with a letter at the end.

Example: 0114575Y



DTW285 Impact Wrench

Serial number location: on the side of the tool.
In the silver strip with a letter at the end.

Example: 00135504K



DCL180 Vacuum

Serial number location: on the bottom of the tool.
In the silver strip with a letter at the end.

Example: 437316Y



DML812 Flashlight

Serial number location: on the bottom of the tool where the battery is inserted.
In the grey strip.

Example: 11111



DMR050 Radio Torch

Serial number location: on the side of the tool below the handle.
In the white strip with a letter at the end.

Example: 00084012E



DLM461 Lawnmower

Serial number location: Where the batteries are located.
In the white strip with a letter at the end.

Example: 5238Y

